

Hours Lost Due to Work Related Injury/Illness Community Services

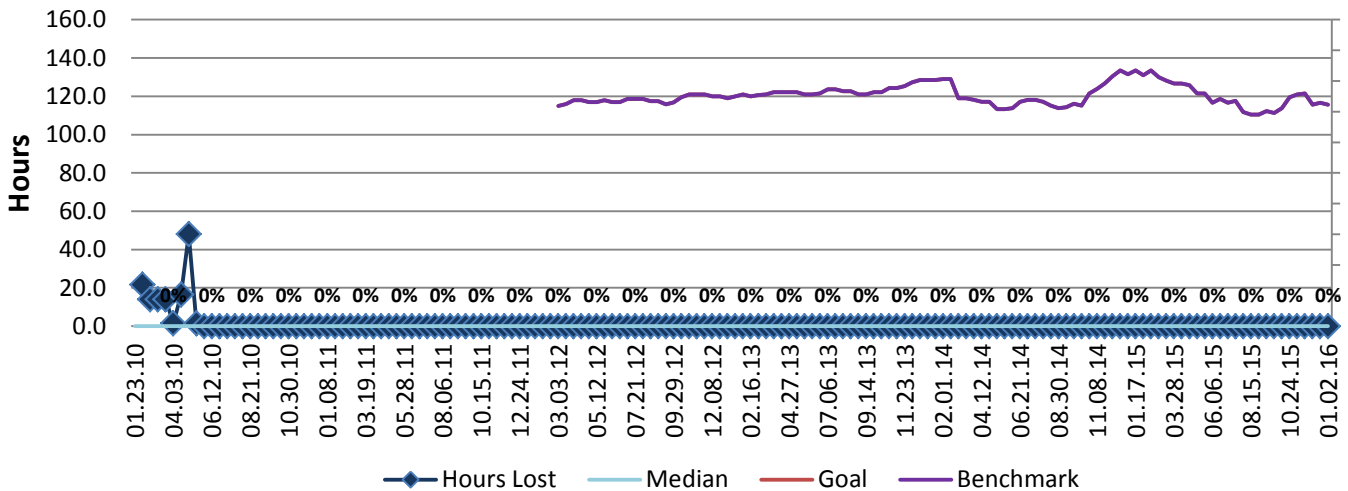
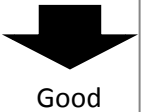


KPI Owner: Gena Redmon

Process: Safety

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: 0.00 Hours		Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 8: Monitor and diagnose		
Goal: Remain below Metro benchmark rate of 1.2%			Measurement Method: The total number of hours per month employees were absent due to a work place injury or an illness contracted at work, rate calculated by dividing by total standard hours		
			Why Measure: Minimize number & severity of workplace injuries/illness		
Benchmark: Local Government Rate of 1.2%			Next Improvement Step: Continue to monitor		
How Are We Doing?					
01.04.15-01.02.16 12 Month Goal	01.04.15-01.02.16 12 Month Actual		12.20.15-01.02.16 Goal	12.20.15-01.02.16 Actual	
3,128	0		116	0	
Hours	Hours		Hours	Hours	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.